

Information about health services in Redhill & Reigate

In the United Kingdom the National Health Service (NHS) offers you confidential health and medical services. It is free for you.

The NHS is a very big organisation. It has lots of different departments and people. It can be difficult to find the information and help you want.

What is a GP A GP is a local family doctor. You need to register with a GP as soon as you can when you arrive in England so you can see the GP when you are sick. There is no charge to register with a GP in England. Once you are registered, there is also no charge to see your GP.

She or he is a qualified medical doctor who is highly trained in a lot of health needs, medical skills and treatments. GP Practices work in the community, for everyone, for free and will be able to help you with maternity services, baby immunisations and health checks, mental health services as well as other health services. GPs also organise hospital treatment.

When you arrive you and your family can choose to register with one of the GP practices below. Please only register with **one** practice as registering with more than one can cause confusion and may delay you getting the services you need. If you need to see a GP, but have difficulty speaking or understanding English, tell the staff at the GP surgery. They will be able to arrange an interpreter. You will not be charged for this service.

All practices have access to language interpreting services.

Holmhurst Medical Practice

12 Thornton Side
Watercolour Redhill RH1 2NP
Telephone 01737 647070
www.holmhurstmedicalcentre.nhs.uk

Hawthorns Surgery

1 Oxford Road
Redhill RH1 1DT
Telephone 01737 762902
www.hawthorns-surgery.nhs.uk

Greystone House Medical Practice

99 Station Road
Redhill RH1 1EB
Telephone 01737 761201
www.greystonesurgery.nhs.uk

Woodlands Road Surgery

5 Woodland Road
Redhill RH1 6EY
Telephone 01737 761343
www.woodlands-surgery.nhs.uk

Moat House Surgery

Worsted Green
Merstham Redhill RH1 3PN
Telephone 01737 642207
www.themoathousesurgery.nhs.uk

Wall House Surgery

Yorke Rd
Reigate RH2 9HG
Telephone 01737 244327
www.wallhousesurgery.nhs.uk

Please register online if you can. If you are unable to register online and have to visit the practice of your choice please wear a mask.

When you are fully registered at the GP practice of your choice and you need health advice or an appointment with a doctor or nurse you **cannot** just walk into the GP practice and wait. You **must** book an appointment. To do this you can telephone the practice or go online and ask questions, book an appointment or ask for medicines.

If you have any medical information from somewhere else in English, please take these with you when you go to your GP Practice.

If you need help at a time when the GP surgery is closed, you can ring 111 and asked for help. This service has access to language interpreters. If it is an emergency you can phone 999 or go to the East Surrey Hospital Accident and Emergency (A&E):

East Surrey Hospital
 Canada Avenue
 Redhill RH1 5RH
 Main telephone number 01737 768 511

If you have	Where to go
Sore throat, cough, headache, but no fever or high temperature	-NHS Website www.nhs.net information -Pharmacy
Ask for medicine	-Phone your GP Practice
Feel bad in your mind, anxious, depressed	-Phone GP, if GP Practice is closed wait until the next day. -Phone 0800 802 500 (Open 24 hrs, 7 days a week) https://www.healthysurrey.org.uk/mental-wellbeing/adults/local-services
Feeling very anxious, I cannot live, I want to die (suicidal)	-Phone 111 -Crisis Team 0800 0234 650 -Samaritans 116 123 (English only) -Go to Hospital A&E
Chest pain or very bad belly pain or cannot breathe, emergency.	-Phone 999 -Go to the Hospital 'A&E'